

danalogic GN

danalogic Extend

Your new Bluetooth® Low Energy Audio hearing aids



Your new danalogic Extend hearing aids, our first NHS range to incorporate the brand-new Bluetooth® Low Energy Audio protocol

Bluetooth LE Audio was developed in collaboration with the Consumer Electronics industry and hearing aid manufacturers. Bluetooth LE Audio is optimized for low power, consumption, high audio quality, and very low latency. With Bluetooth LE Audio, it will be possible to establish direct connections from the Television, laptop or other Bluetooth 5.3 compatible devices, to hearing aids. danalogic extend has this new protocol built in as default and can also be connected to Auracast broadcast streams. Meaning this is a truly future proofed solution for your patients in terms of connectivity.

All without needing an intermediate device to connect the units. Thanks to Bluetooth Low Energy technology, you can stream all day while preserving battery life.

For a list of compatible smart devices please see the list here

www.danalogic.co.uk/connectivity

Danalogic Extend also has the capability to allow for hands-free calling with selected Apple® devices. Hands-free calling allows you to answer phone calls using your hearing aids and your hearing aids will act as a microphone to pick up your voice, as well as streaming the sound from your phone directly into your hearing aids. For a list of compatible Apple devices for this feature, please visit the website here

www.danalogic.co.uk/connectivity

Advantages of Bluetooth Low Energy hearing aids

- Phone calls whilst wearing hearing aids can be tricky. Your new hearing aids will allow you to stream both phone and video calls directly. This makes it easier to hear what is being said.
- You no longer have to wear headphones to listen to music, videos or other audio from your smart device as the sound will be streamed into your hearing aids.

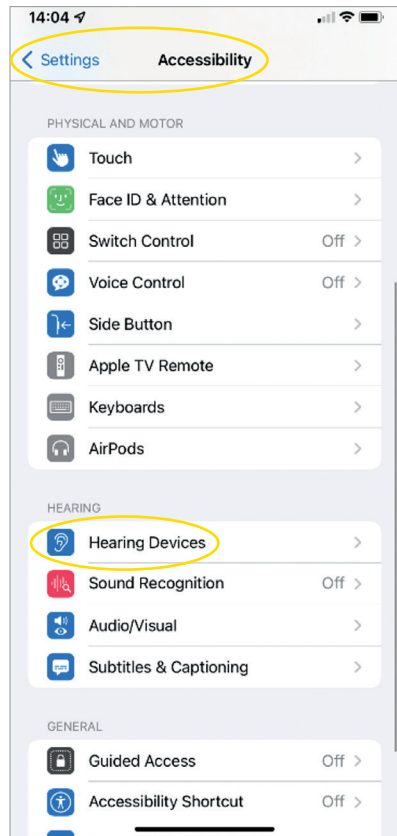
Connecting your hearing aids for Bluetooth streaming

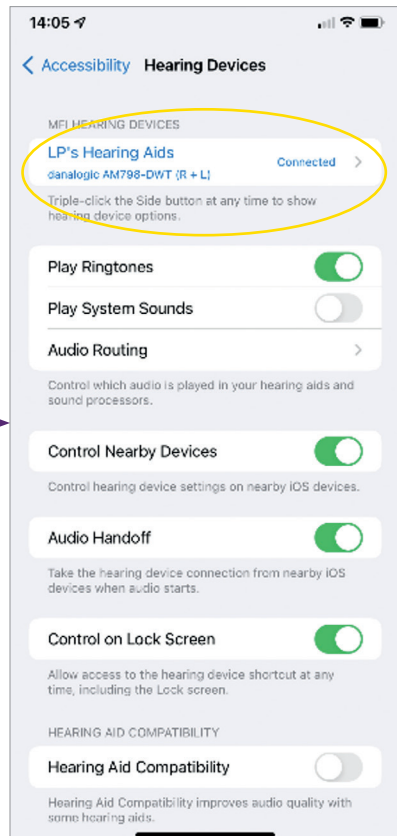
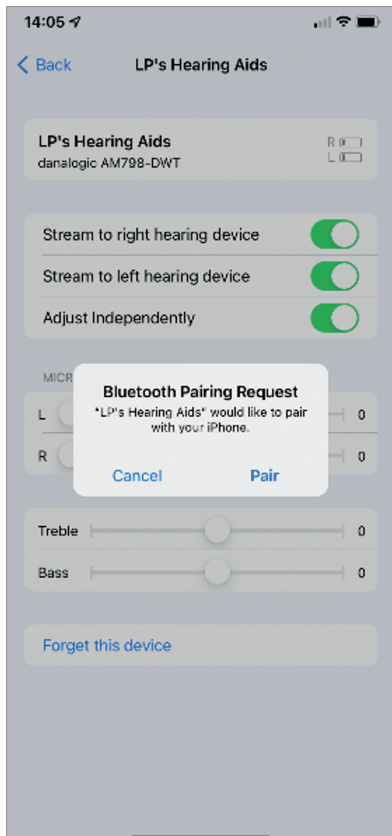
If you have a compatible smart device, please follow the instructions in this booklet to connect your hearing aids to it.



How to pair your hearing aids with your Apple device

1. Turn your hearing aids off.
2. Turn on Bluetooth by going to the 'Settings' menu on your Apple device. The slider turns green when you activate Bluetooth.
3. Go back to the main Settings menu and then tap on 'Accessibility'.
4. Scroll down to 'Hearing Devices'.
5. If your hearing aids are already switched on, please restart them. Otherwise, please turn your hearing aids on. This will ensure that your Apple device can detect your hearing aids.





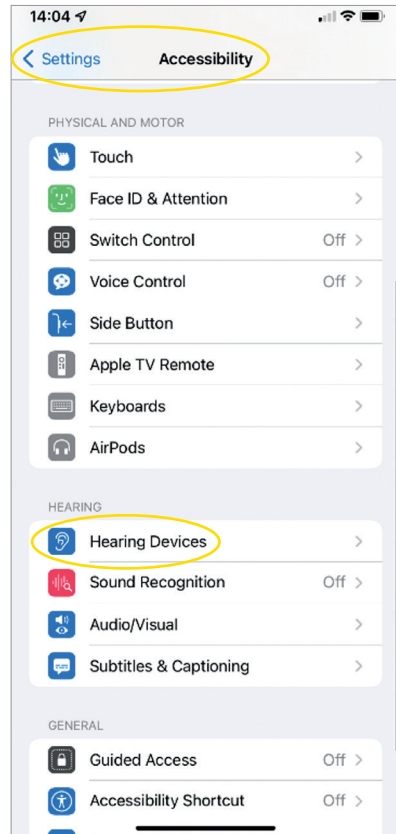
6. Tap on 'Pair'. If you have two hearing aids, you will need to accept twice.
7. Go to the App Store and search for 'BeMore' for your hearing aids.
8. Download the BeMore app. Open it and tap 'Get Started'.
9. Follow the instructions on the screen to connect to the app. You are now ready to go.

NOTE: These are the steps and how it looks in iOS 13 and newer

If you need to re-pair your Apple device

If one or both of your hearing aids have been replaced, you will need to re-pair them to your smart device.

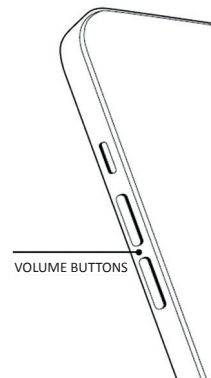
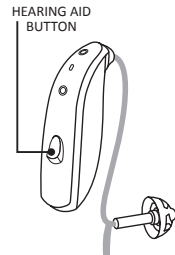
1. Start by removing the old hearing aids by going to the Settings menu.
2. Scroll down and select 'Accessibility'.
3. Select 'Hearing Devices'.
4. Select the hearing aids on screen under the 'MFI Hearing Devices' section and tap on 'Forget this device'.
5. Restart your new hearing aids and press 'Pair'. You will need to tap 'Pair' twice if you are wearing two hearing aids.



How to enjoy Hands-Free Calls for iPhone® and iPad® with danalogic Extend

Please ensure your device is compatible by checking our website www.danalogic.co.uk/connectivity

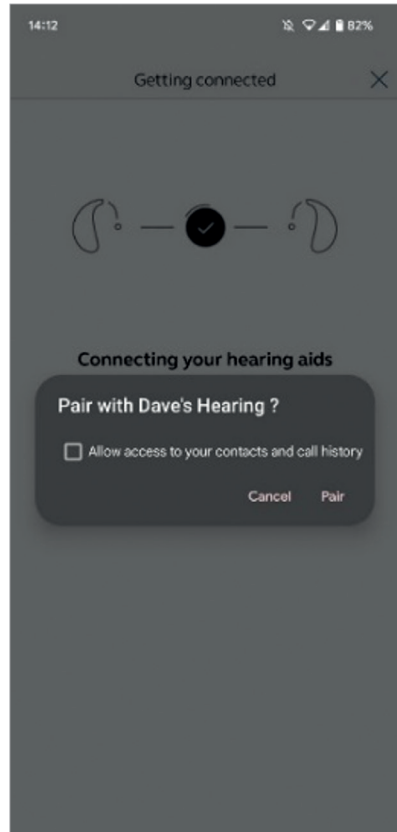
Function	How to
Answer a call	Use a short press on your hearing aid button or slide to answer on the iPhone/iPad
End a call	Press and hold your hearing aid button for a few seconds to end the call. Alternatively, hang up by tapping the red button on your screen
Second incoming calls	If you are on a call and you have a second call incoming, decline it by using the long press on your hearing aid button or tap 'Decline' on the iPhone or iPad screen
Change the volume	Use the up and down volume buttons on the iPhone or iPad
Turn off hands-free calls in the iOS hearing aid settings	Triple click the iPhone push button to access the iOS hearing aid settings (you can also get access via the Control Centre). Select 'Input Options' then 'Off'



Scan the QR code to access the how to video or visit: danalogic.co.uk/patient-portal

How to pair your hearing aids with your Android™ device

1. Go to the Google Play Store, search for BeMore and download the app.
2. Once downloaded, open the app and tap 'Get Started'.
3. Follow the instructions on the screen to connect to the app. You are now ready to go.



If you need to re-pair your Android device

If one or both of your hearing aids have been replaced, you will need to re-pair them to your smart device.

1. Swipe down from the top of the screen to open the 'Settings' menu, then hold the Bluetooth icon for 2 seconds.
2. Hold the Settings icon for Hearing Aids for 2 seconds.
3. Select 'Forget'.
4. Open the BeMore app.
5. Open the 'BeMore Menu' and select 'Pair new hearing aids'. Then follow the instructions on screen to connect. You are now ready to go.



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If you are having difficulties, please check our website www.danalogic.co.uk/patient-portal for more guidance or contact your audiologist.



Scan me for instant access to hearing aid support, care instructions, how to videos and more.

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Danalogic from GN works harder to drive positive outcomes across the whole patient journey, enabling the NHS to deliver better care where it really matters.

Danalogic is part of the GN Group – pioneering great sound from world-leading hearing devices to Jabra office headsets and sports headphones. Founded in 1869 and employing over 5,000 people. GN makes life sound better.

www.danalogic.co.uk



GN Hearing UK Ltd.
Unit 13,
Talisman Business Centre,
Bicester OX26 6HR
Tel: +44 1869 352 800
Fax: +44 1869 343 466
danalogicuk@gnhearing.com
www.danalogic.co.uk

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